

Avaya IP Office 500 and Standard and Professional Edition software At-A-Glance

IP Office Standard Edition

By default the IP Office 500 control unit runs a subset of full IP Office functionality with Standard Edition, supporting a maximum of 32 users (no expansion modules). IP Office Standard Edition does not support voice networking (QSIG, H.323 or SCN) or advanced applications (Voicemail Pro, CCC, Conference Center, etc).

IP Office Professional Edition

A simple license is required to upgrade to Professional Edition, supporting a maximum of 272 user with analog, digital and/or IP handsets. Professional Edition also enables the licensing of advanced applications such as Voicemail Pro, SCN, QSIG and H323.

	Standard Edition		Professional Edition	
	Included	Optional	Included	Optional
Up to 32 users.	✓		✓	
Phone Manager Lite	✓		✓	
TAPI	✓		✓	
SMDR	✓		✓	
64-participant basic conferencing	✓		✓	
IP Office Manager	✓		✓	
System Status Application	✓		✓	
Embedded Voicemail		✓		✓
Phone Manager Pro / PC Softphone		✓		✓
SoftConsole		✓		✓
CBC		✓		✓
SIP Trunk		✓		✓
IP DECT		✓		✓
CTI Link Pro		✓		✓
Up to 272 Users			✓	
Expansion Module support			✓	
64-participant Meet-Me conferencing			✓	
Voicemail Lite			✓	
Voice networking				✓
Advanced Networking				✓
Voicemail Pro				✓
ContactStore				✓
Conferencing Center				✓
Compact Contact Center (CCC)				✓
IP Office Phone Status				✓
TAPI WAV				✓